

Let's Meet at Your Place:

Integrating Library Content into a Student Portal

**Graham Sherriff, Daisy Benson,
Dan DeSanto, & Gary Atwood**

People at the Center: User Focused Librarianship ~ November 9, 2018



My 4 Year Plan for Career Success

Have you started your profile yet?



handshake


JOBS INTERNSHIPS CAREERS

My Campus

BEST PLACE TO GET LUNCH ON CAMPUS?

- CCRH
- SKINNY PANCAKE
- NEW WORLD
- SIMPSON
- WATERMAN MANOR

My Life at UVM



SPRING REGISTRATION BEGINS NEXT WEEK

My Involvement



Ready, set, Register.

Registration for Spring semester opens **Wednesday, November 14th** - are you ready? Start preparing now to ensure a smooth and easy course selection process.

[Overview](#)[Overview](#)[Overview](#)[Overview](#)[Overview](#)[UVM Facts](#)[Undergraduate](#)[Majors, Programs,
Colleges and Schools](#)[Varsity Athletics](#)[Office of the VP for
Research \(OVPR\)](#)[Map and Tours](#)[Graduate](#)[Course Catalogue](#)[Student Life](#)[Graduate College](#)[After UVM](#)[Medicine](#)[Graduate College](#)[Bored Calendar](#)[Humanities Research &
Scholarship](#)[Campus News](#)[Financial Aid](#)[College of Medicine](#)[Campus Calendar](#)[Undergraduate Research &
Scholarship](#)[Office of the President](#)[Center for Academic
Success](#)[Career Center](#)[UVM INQUIRY 2017](#)[Burlington, Vermont](#)[Continuing and Distance
Education](#)[The Arts at UVM](#)[Research Chronicle \(PDF\)](#)[Outreach](#)[Studying the Environment
at UVM](#)[Dining](#)[Diversity and Inclusion](#)[Office of the Provost](#)[Housing](#)

A portal will generally:

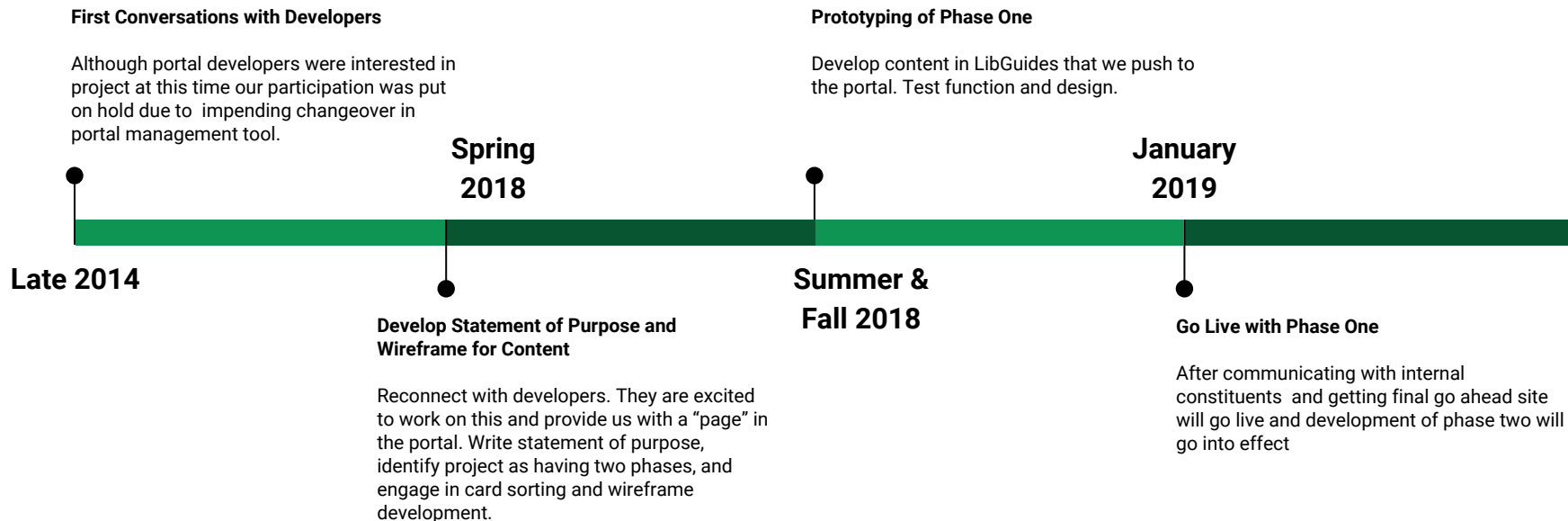
— — —

1. allow a single user authentication and authorization step at the initial point of contact to be applied to other entities within the portal;
2. allow multiple sources of information (“channels”) to be displayed on a single screen;
3. provide personalization of channels, based on each user’s characteristics;
4. allow user personalization of the look-and-feel of the interface;
5. provide a consistent style of access to diverse information sources, including legacy applications;
6. facilitate transaction processing as well as simple data access.

(Carden, 2004)



Our Development Process



Statement of Purpose

“The aim and scope of the project is to strategically position dynamic, responsive information about research services in a venue with which students frequently interact. It is not to reproduce the Libraries’ website or LibGuides.”

PHASE 1 - A Libraries Tab in the Portal



Not the website

THE LIBRARY IS OPEN 8:00 AM - 12:00 AM TODAY

SWITCH LIBRARY ▾

SEARCH UVM.EDU ▾

MyUVM



THE UNIVERSITY OF VERMONT LIBRARIES

Howe Library

Ask. Discover. Create.

Collections ▾

Research ▾

Services ▾

About ▾

Help ▾



CATQuest

Search the UVM Libraries' collections

🔍 Search for Books, Articles, Journals, Videos, and More...

SEARCH

[Advanced Search](#)

Connect Off Campus

Journal Titles

Research Databases

Research Guides

ILL / DD Request

Group Study Rooms

Film

Course Reserves

Phase One Card Sorts

Find
Course Reserves
Main collection
(CATALYST)

Ask - Why ask
chat
Contact details

B/H
PML
SCUA

Research Guides

Hours & Directions

RoadMap

THOMSON REUTERS
ASK
Web of Knowledge EndNote ScholarOne Research Analytics

THOMSON REUTERS
Featured rotating
content
THANKS TO KNOW - welcome
- print - it's mid sem
- print - meet w/
- print - a librarian
Web of Knowledge EndNote ScholarOne Research Analytics

THOMSON REUTERS
search box
CATALYST
Research
Web of Knowledge EndNote ScholarOne Research Analytics

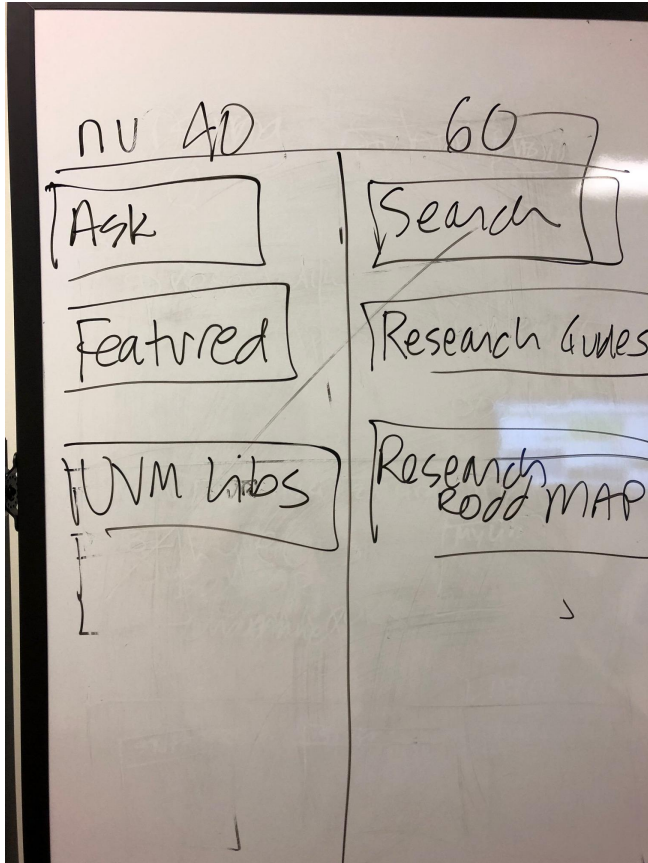
THOMSON REUTERS
Research Roadmap
Web of Knowledge EndNote ScholarOne Research Analytics

THOMSON REUTERS
CIT
S
TOP
Web of Knowledge EndNote ScholarOne Research Analytics

COURSE RESERVES

THOMSON REUTERS
TOP SERVICES
- Book a study Room
- Access interlibrary loan
Web of Knowledge EndNote ScholarOne Research Analytics

Phase One Wireframe



Each content area here will become a “box” on a page for the Libraries in the Portal.

Why LibGuides?

The screenshot shows the 'Create New Guide' interface. At the top is a navigation bar with 'LibGuides' and links for Home, Content, Tools, Discussions, Statistics, Admin, and Help. Below the navigation bar is a breadcrumb trail: 'UVM Libraries / UVM Libraries Research Guides / Create New Guide'. The main heading is 'Create New Guide'. A note says: 'Hover over ⓘ icons next to each label, and be sure to check out the right column boxes for useful tips.' The form fields are: 'Choose Layout or Reuse ⓘ' with a dropdown menu showing 'Start fresh' and a tooltip that reads 'Select one of the available templates to apply to this guide. Tabs Layout templates display the pages/tabs at the top, while Side-Nav Layouts display the tabs on the side. If unsure, pick the System Default - you can always change the template later.' with a sub-dropdown showing 'guide uvm 003 gs footer report link'; 'Guide Name ⓘ' with an empty text input; 'Guide Description ⓘ' with a large text area; 'Guide Type ⓘ' with a dropdown menu showing 'Other'; 'Group Assignment ⓘ' with a dropdown menu showing 'Do not assign to a group'; 'Password ⓘ' with an empty text input; 'Share Guide Content? ⓘ' with radio buttons for 'No', 'Internal', and 'Community' (selected); and 'Requested By (LibCRM) ⓘ' with a text input containing the placeholder 'Start typing to select an existing email or add a new email...'. There are small ⓘ icons next to most labels.

- Individual LibGuides boxes can map to a box in the Portal
- Each box is a clean slate (no system-wide headers or navigation)
- Automated updates of some content with widgets
- Direct control of box content
- Ability to assign content developers to project and set permissions

Prototyping & Management in LibGuides

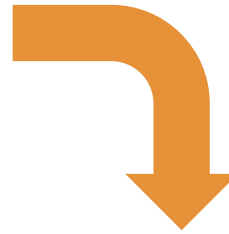
UVM Libraries



Howe Library

Dana Medical Library

Silver Special Collections



⚙ Add / Reorder ▾

The UVM Libraries

Howe Library

Dana Medical Library

Silver Special Collections



Ask a Librarian

Librarians can help you to develop a topic, search for information, and plan out next steps for your research.

Ask a question or schedule an appointment:

Bailey/Howe Library || Dana Medical

Library || UVM Special Collections

Prototyping & Management in LibGuides

Rich Text Editor

Styles Normal Font Size A A- B I S Ix

Ask a Librarian

Librarians can help you to develop a topic, search for information, and plan out next steps for your research.

Ask a question or schedule an appointment:

[Bailey/Howe Library](#) || [Dana Medical Library](#) || [UVM Special Collections](#)

body div p

<H1> and <H2> have been removed for WCAG2 compliance.



Ask a Librarian



Ask a Librarian

Librarians can help you to develop a topic, search for information, and plan out next steps for your research.

Ask a question or schedule an appointment:

[Bailey/Howe Library](#) || [Dana Medical Library](#) || [UVM Special Collections](#)



Save & Close

Save

Close

Ask a Librarian



Ask a Librarian

Librarians can help you to develop a topic, search for information, and plan out next steps for your research.

Ask a question or schedule an appointment:


[Bailey/Howe Library](#) || [Dana Medical Library](#) || [UVM Special Collections](#)




The Libraries page (in development)

The UVM Libraries

Howe Library Dana Medical Library Silver Special Collections



Ask a Librarian




Librarians can help you to develop a topic, search for information, and plan out next steps for your research.

Ask a question or schedule an appointment:

Bailey/Howe Library || Dana Medical Library || UVM Special Collections

You should know....



RESEARCH HELP

Meet with a librarian one-on-one to get in-depth research assistance.

Search Our Collections

CATquest

SEARCH UVM LIBRARIES

Search for articles, books, media & more

Choose a Database

If you know what database you want, choose it from this list. If not, consult Research Databases on the Libraries' web site

Find a Journal

Search for a journal title

Starts with Contains

Have a question? Ask a Librarian!

Type your question below to get started with a Bailey/Howe Librarian.
Need to Ask the Dana Medical Library? (Chat will open in new tab).

Type your message here...

Research Guides

THE UNIVERSITY OF VERMONT LIBRARIES

Research Guides

Looking for a place to start your research for a specific class? Want to find information specific to your field? Research guides are a great place to start.

Subject Guides:

How you conduct research and the types of information you need will depend on your subject. These guides include links to the best places to conduct research within your field.

Class Guides:

Working on a major research assignment? Did a librarian work with your class? Check here to see if there's a guide to help you work through your assignment.

PHASE 2 - The Student Landing Page



College of Education and Social Services First-Year Student



Welcome, Daniel
You are currently logged in.



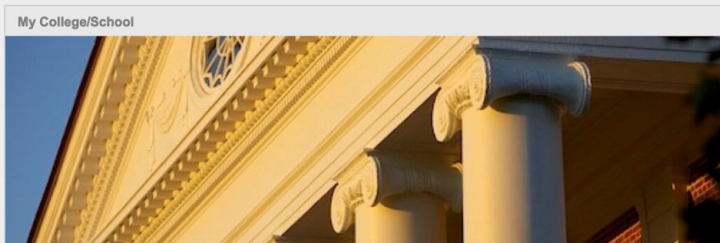
Teaching Advising Grading Resources **Student** My Schedule Registrar Student Financial Services Advising (Degree Audit) Library Employee Help

My Campus

CRISP, COBBLER OR PIE?

- TEAM CRISP
- TEAM COBBLER
- TEAM PIE
- MEH..

[Cast Your Vote](#) [View Results](#)



My Life at UVM

Between The World and FYE

Join The Office of First Year Experience to talk about the FY read.

HEADS UP, CATAMOUNTS! QUICK LINKS HAVE MOVED!

My Involvement

GlobalFoundries

[LEARN MORE >](#)

Fall Job and Internship Fair

Wednesday, October 3 from 12 - 4pm // 4th Floor Davis Center

Over 125 national and local organizations will be here to talk with students and alumni from all areas of academic study!

College of Arts and Sciences Undergrad

Teaching Advising Grading Resources Student My Schedule Registrar Student Financial Services Advising (Degree Audit) Library Employee Help

Academic Profile

Fall 2018

Select Another Term

Curriculum

Class Standing: Continuing Education

Degree: Non Degree

Level: Continuing Education

Admit Term: Fall 2005

Catalog Term: Fall 2005

College: Continuing Education

Major: Non Degree

Advisors

Jennifer P. Lian (Primary) 

Transcript Holds

My 4 Year Action Plan

Have you started your profile yet?

 **handshake**

My Life at UVM



REGISTRATION OPENS
MARCH 2nd

SUMMER

 SUMMER UNIVERSITY
UVM.EDU/SUMMER

My Involvement



Fall Job and Internship Fair  

Wednesday, October 3 from 12 - 4pm // 4th Floor Davis Center

Over 125 national and local organizations will be here to talk with students and alumni from all areas of academic study!

Employers from all industries will be looking forward to connecting with student candidates. See the full list of employers attending.

Talk to employers. Explore options. Get ideas for full time jobs, part time jobs, and internships.



Nursing and Health Sciences Undergrad

My 4 Year Action Plan

Have you started your profile yet?

 **handshake**

JOBS INTERNSHIPS CAREERS

My Campus

CRISP, COBBLER OR PIE?

- TEAM CRISP
- TEAM COBBLER
- TEAM PIE
- MEH..

Cast Your Vote

View Results

My College/School



My Life at UVM

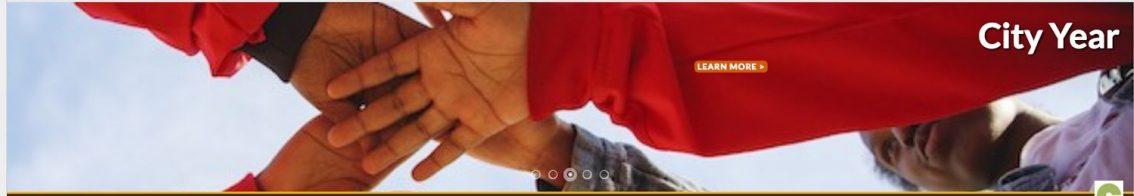


REGISTRATION OPENS
MARCH 2nd

SUMMER

SUMMER UNIVERSITY
UVM.EDU/SUMMER

My Involvement



City Year

LEARN MORE >

Fall Job and Internship Fair

Wednesday, October 3 from 12 - 4pm // 4th Floor Davis Center



Over 125 national and local organizations will be here to talk with students and alumni from all areas of academic study! Employers from all industries will be looking forward to connecting with student candidates. See the full list of employers attending. Talk to employers. Explore options. Get ideas for full time jobs, part time jobs, and internships. Dress professionally. Bring a resume and your best handshake!

Find Out More -->

Video Guide -->

Libraries Channel: For a Second Year History Major

— — —

A history major in their second year at UVM will be introduced to methods for working with primary and secondary sources.

In the Libraries channel, they could see:

- Digitized newspaper collections
- Tutorials on how to search for primary material in the Libraries catalog
- Featured collections in the Silver Special Collections Library
- Information on Chicago citation style



Libraries Channel: For a Second-Year Nursing Major

— — —

A second-year nursing major who is expected to develop a research topic might see on their MyUVM homepage throughout the semester:

- Our *Engaging with Information* tutorial
- Libraries Research Guides for Nursing
- Links to PubMed or CINAHL and search guides to these resources
- APA citation help



Libraries Channel: For a Graduate Student

— — —
A graduate student about to begin their first semester at UVM might see on their MyUVM homepage:

- Citation management software
- Interlibrary Loan and Document Delivery
- Subject librarian contact and scheduling information



Delivering Content through the Libraries Channel

Liaison Librarian

- Program Knowledge
- Content
- Timing



Educational Services Group

- Standards
- Branding
- Graphics
- Design

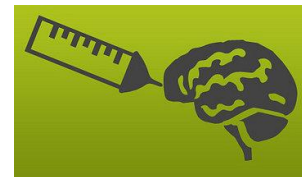


MyUVM Developers

- Tech/Design Support
- MyUVM Experience



Students



Opportunities



Opportunities

- Collaborate with the MyUVM Portal Development Team
- Extend our resources and services into student space
- Reflect on which resources would be the most effective
- Assess page use (in the future)

Obstacles



Obstacles

- Meeting the needs of all three libraries
- Wrestling with design issues
- Struggling with technical issues
- Addressing governance issues



Questions?

References

— — —

Carden, M. (2004). Library portals and enterprise portals: Why libraries need to be at the centre of enterprise portal projects. *Information Services & Use*, 24(4), 171-177.
<https://doi.org/10.3233/ISU-2004-24402>